



Richard Douglas
Managing Director

Richard has been Managing Director of private family investment company Chadwick Holdings Limited (CHL) since 2013 and formed the Chadwick Business Centres (CBC) arm in 2014.

He has since led his team in establishing and operating successful turn-key business centre projects on behalf of property partners including Topland Group, Trinova, Ashville Properties and BZE and delivering some notable end-user solutions to the likes of Deloitte, NHS, Serco, Standard Life and numerous SME's. Richard focuses on working with new and existing JV partners including property companies, funds, institutions and other stakeholders to grow the CBC network across the UK.

Richard is a chartered surveyor with a career that spans over three decades in commercial property, with a focus on corporate real estate advisory, business development and acquisition strategies within the serviced office sector. As Business Development Director and UK & Ireland Property Director for Regus in the late 90's, Richard launched new centre openings for their rapidly expanding network, which over his career grew from 20 to approximately to 340 locations.

In 2000, Richard founded Managed Office Solutions (MOS), a JVC with GHV, the venture capital arm of Savills plc. MOS provided managed office space to end-users on behalf of many global corporates including Goldman Sachs, BAA, Prudential, Norwich Union, Novell and Oracle. MOS executed managed office lettings throughout the UK to numerous SME's as well as some of the UK's largest occupiers, including The Department for Constitutional Affairs, Bank of Ireland, Bearing Point, Assets Recovery, NCS and Unilever.

Regus Group plc acquired MOS in 2006 and Richard continued as MD until forming APM, a new JVC with Avanta Managed Offices in 2009. APM delivered various 'managed office' solutions to numerous SME's and to corporate clients including Motcomb Estates, Baker Tilly, McKay Securities and Cheyne Capital. Richard then joined Citibase PLC in June 2012 as Property Director to spearhead their UK expansion before taking the reins at Chadwick.



Lynne Douglas
Finance Director

As Finance Director for the Chadwick Group since 2016, Lynne is responsible for overall financial management, compliance with both internal procedures and statutory regulations and the provision of management information to inform decision making and business strategy.

Lynne has been instrumental in stream-lining existing processes and implementing new initiatives for monthly reporting procedures, credit control and cash-flow and works closely with the whole CBC team to continuously improve existing practices and achieve positive outcomes.

Lynne is a chartered management accountant with a strong strategic awareness having had a breadth of experience in commercial, finance and various consultancy roles.

Lynne commenced her career with Rolls-Royce plc in 1986 and during her years with the company, her role included managing the business planning function of an aero-engine project. This included preparation of budgets, cashflow forecasts, business evaluations, sensitivity analysis, pricing, profit planning, life cycle costing, contract negotiation with foreign partners, preparing proposals for new customers and ad-hoc exercises for decision making.

From 2005, Lynne was joint Director and Financial Controller of a consultancy providing services primarily to the NHS relating to estate strategy/building projects before joining CBC.



Patrick Maher
Commercial Director

Patrick joined Chadwick Business Centres in 2017 as Commercial Director with principal responsibility for expanding the company's commercial activities and sustainable revenue growth. He has a proven track record of delivering profitable growth through effective business development skills, an understanding of marketing orientation and growth strategy, strong financial, sales and operational management, procurement and change management, cross functional team leadership and the highest levels of client service and integrity.

As a specialist in the managed office and flexible workplace sector, Patrick is an experienced company director and property consultant with 25 years' senior management experience in UK office sectors.

In 1998 Patrick joined Regus and successfully drove growth of the business across the Thames Valley and London regions and was later responsible in his role as Area Sales Director for sales activities across the London region, generating in excess of £86M turnover.

In 2002 Patrick joined Richard at Managed Office Solutions as Sales and Marketing Director where he acted on behalf of many major international corporate clients including Accenture, BG Group and Orange, successfully achieving their financial and leasing objectives. Patrick was instrumental in assisting to develop MOS into a viable disposable entity resulting in its sale in 2006.

In 2009 Patrick founded his own company providing managed and flexible workspace consulting services to corporate clients and business centre operators before joining CBC.



Lorraine Spagatner
Projects Director

Lorraine joined Chadwick Business Centres in 2014 and oversees the successful delivery of projects on the fit-out, mobilisation and operational side. Lorraine then works closely with the CBC on-site teams to oversee the smooth running of the centres whilst ensuring our property partners always receive the best returns. Lorraine's role spans everything from budgeting to centre operations and compliance with a view to making sure all CBC sites are delivered on time, within budget and exceed clients' expectations both during and after project delivery.

Lorraine is an experienced senior manager with 20 years' experience working in the serviced and managed office sector and with a wealth of expertise in project and operational management.

Having first become acquainted with serviced offices at MWB Business Exchange in the late '90s, Lorraine initially took ownership of the daily operations at their flagship Trafalgar Square site in her role as Centre Manager. She was quickly promoted to European Development Manager, responsible for establishing centres in Paris, Berlin and Amsterdam, before taking on the role of Regional Operations Manager in Amsterdam where she oversaw the running of the Benelux Centres.

On moving back to the UK in 2003, Lorraine joined Managed Office Solutions as Operations Director and worked to establish and oversee the operational management of seven sites in central London, amounting to c. 750,000 sq. ft of office space.

Lorraine then moved to Instant in October 2010 to deliver their own managed office product. This included the project management of a new London HQ for Serco and opening of a new centre for them in Berlin, before joining forces with Richard once again under the Chadwick umbrella.



Rebecca Walmsley
Operations Director

As Operations Director for the Chadwick Group since 2011, Rebecca oversees HR and operational set-up and management across all Chadwick Business Centre sites. Recruitment, training and resourcing of personnel, set-up of centre systems and processes, statutory compliance and purchasing are all undertaken by Rebecca, whose primary focus is to ensure that the CBC team is strong and that all staff display and promote the Chadwick company values and deliver exceptional customer service at all times. In so doing, Rebecca helps ensure that customer satisfaction and retention remains high and we exceed expectations when it comes to both product and reputation.

With a hotels, conferencing and travel industry background, Rebecca brings a wealth of experience in customer care and service to a property management role, where the care of assets and the need for proper controls and a systematic approach to preserving the life and value of an asset is combined with a personal touch that's quite rare in the commercial property arena.

The nurturing and enabling of not only new projects but the people that become Chadwick's ambassadors is critical to CBC's success. Providing pathways and support to the team to increase learning, ability, experience, excellent service delivery and great spaces in which to work is what Rebecca does best.



Lucy Kane
Business Development Director

Lucy became Chadwick Business Centre's Business Development Director in 2016 and focuses on retaining existing and attracting new business across numerous Chadwick sites, sourcing and progressing new centre/commercial opportunities as well as identifying and launching new Chadwick products. Lucy works closely with the Chadwick team on sales and key account management and networking and relationship-building are integral elements of her role.

With a background in journalism, events and producing and executing sales and marketing strategies, Lucy enjoys variety and growing and enhancing the eclectic and unique Chadwick portfolio.

Having cut her teeth in London in the early-noughties producing, promoting and managing private parties under the Chime Communications Plc umbrella, Lucy moved to Washington DC where she produced a travel guide and continued to write features for various newspapers and magazines.

In 2006 Lucy joined MOS as Sales & Marketing Manager, during which time she helped to increase turnover by 33% before heading to Australia in 2008 where she delivered a range of national b2b events, conferences and workshops for a Sydney-based outfit.

After several years of consultancy work for clients ranging from event venues to a pioneering tech firm who produced the world's first DNA tagged and certified artwork service, Lucy reunited with Richard Douglas on the Chadwick journey in 2015.

